Key Dates:

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| CSWT phase 1 training:  | Tuesday 3rd Sept- 3rd October Venue: TBCLocation: Wollongong  |

Phase I: Student Training

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|  | Commencing | Module/Contents |
| 1 | Tuesday 3rd September 2024 1800-2100Zoom  | Topic 1: Foundational knowledge* The “you” in what we do
 |
| 2 | Thursday 5th September2024 1800-2100 | Topic 2: Micro-skills and self-awareness* Micro-skills
* Self- awareness

Self-care and other practices |
|  3 | Thursday 12th September2024 1800-2100 | Topic 3: Micro-skills and supervision* Micro-skills
* Reflective practices
 |
| 4 | Saturday 14th September20240900-1600 | Topic 4: Lifeline Practice Framework Part 1 Lifeline Practice Framework skillsLifeline Practice Framework Part 2 Lifeline Practice Framework skills |
| 5 | Saturday 21st September0900-1600 | Topic 5: Introduction to Suicide* Workshop
 |
| 6 | Tuesday 24th Sept 20241800-2100 Zoom  | Topic 6: Suicide Crisis Support* Suicide
* Safety
* Self-care
 |
| 7 | Thursday 26th Sept 2024 1800-2100 | Topic 7: Safety Issues Managing interactions of other safety |
| 8 | Tuesday 1st October 2024 1800-2100Zoom  | Topic 8: Understanding differences. * Diversity of Help Seekers
* Other
 |
| 9 | Thursday 3rd October 20241800 -2100   | Topic 9: Putting it all together. * Managing interactions
 |
| 10 | Monday 16th Sept- October 6th 2024 | Observation shifts |
| 11 | Wednesday 9th - Thursday 10th October 2024 | Topic 10: Practice ClinicAssessments |
| FINAL ASSESSMENT three role plays:  |
| INVITATION: Successful students will be invited to commence Phase II |

Phase II: Student Placement:

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| WeeklyTo be completed by  | Student Placement* Phone room orientation
* 20 hours of assessed shifts
* Supervisor report
* It is expected these supervised shifts are to occur in Wollongong
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| INVITATION: Successful students will be invited to commence Phase III |

Phase III: Probationary Period- internship:

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| Weekly | Ongoing Telephone Crisis Support ShiftsAccreditation activities* Minimum 148 logged in hours
* individual supervision sessions
* group supervision sessions
* Professional development training
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| INVITATION: Successful Probationary Telephone Crisis Supporters will be invited to become accredited Telephone Crisis Supporters |