Key Dates:

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| CSWT phase 1 training: | Tuesday 3rd Sept- 3rd October  Venue: TBC  Location: Wollongong |

Phase I: Student Training

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|  | Commencing | Module/Contents |
| 1 | Tuesday 3rd September 2024  1800-2100  Zoom | Topic 1: Foundational knowledge   * The “you” in what we do |
| 2 | Thursday 5th September  2024  1800-2100 | Topic 2: Micro-skills and self-awareness   * Micro-skills * Self- awareness   Self-care and other practices |
| 3 | Thursday 12th September  2024  1800-2100 | Topic 3: Micro-skills and supervision   * Micro-skills * Reflective practices |
| 4 | Saturday 14th September  2024  0900-1600 | Topic 4:  Lifeline Practice Framework Part 1  Lifeline Practice Framework skills  Lifeline Practice Framework Part 2  Lifeline Practice Framework skills |
| 5 | Saturday 21st September  0900-1600 | Topic 5: Introduction to Suicide   * Workshop |
| 6 | Tuesday 24th Sept 2024  1800-2100  Zoom | Topic 6: Suicide Crisis Support   * Suicide * Safety * Self-care |
| 7 | Thursday 26th Sept 2024  1800-2100 | Topic 7: Safety Issues  Managing interactions of other safety |
| 8 | Tuesday 1st October 2024  1800-2100  Zoom | Topic 8: Understanding differences.   * Diversity of Help Seekers * Other |
| 9 | Thursday 3rd October  2024  1800 -2100 | Topic 9: Putting it all together.   * Managing interactions |
| 10 | Monday 16th Sept- October 6th 2024 | Observation shifts |
| 11 | Wednesday 9th - Thursday 10th October 2024 | Topic 10: Practice Clinic  Assessments |
| FINAL ASSESSMENT three role plays: | | |
| INVITATION: Successful students will be invited to commence Phase II | | |

Phase II: Student Placement:

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| Weekly  To be completed by | Student Placement   * Phone room orientation * 20 hours of assessed shifts * Supervisor report * It is expected these supervised shifts are to occur in Wollongong |
| INVITATION: Successful students will be invited to commence Phase III | |

Phase III: Probationary Period- internship:

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| Weekly | Ongoing Telephone Crisis Support Shifts  Accreditation activities   * Minimum 148 logged in hours * individual supervision sessions * group supervision sessions * Professional development training |
| INVITATION: Successful Probationary Telephone Crisis Supporters will be invited to become accredited Telephone Crisis Supporters | |