

Key Dates:

CSWT phase 1 training:	Thursday 24th January – 22nd February 2024 Venue: TBC Location: TBC
------------------------	---

Phase I: Student Training

Commencing		Module/Contents
1	Wednesday 24th January 2024 ZOOM 18.00-21.00	Topic 1: Foundational knowledge <ul style="list-style-type: none"> • The “you” in what we do • What “we” do
2	Thursday 25 th January 2024 18.00-2100	Topic 2: Micro-skills and self-awareness <ul style="list-style-type: none"> • Micro-skills • Self- awareness Self-care and other practices
3	Thursday 1 st February 2024 18.00-21.00	Topic 3: Micro-skills and supervision <ul style="list-style-type: none"> • Micro-skills • Reflective practices
4	Saturday 3 rd January 2024 0900-1600	Topic 4: Lifeline Practice Framework Part 1 Lifeline Practice Framework skills Lifeline Practice Framework Part 2 Lifeline Practice Framework skills
5	Saturday 10th February 2024 0900-1600	Topic 5: Introduction to Suicide <ul style="list-style-type: none"> • Workshop
6	Wednesday 14th February 2024 ZOOM 18.00-21.00	Topic 6: Suicide Crisis Support <ul style="list-style-type: none"> • Suicide • Safety • Self-care
7	Thursday 15th February 2024 18.00-21.00	Topic 7: Safety Issues Managing interactions of other safety
8	Wednesday 21st February 2024 ZOOM	Topic 8: Understanding differences <ul style="list-style-type: none"> • Diversity of Help Seekers • Other

9	18.00-21.00 Thursday 22nd February 2024 18.00-21.00	Topic 9: Putting it all together. • Managing interactions
10	5th Feb- 25th Feb 2024	Observation shifts
11	Wednesday 28th - Thursday 29th February 2024 -ZOOM	Topic 10: Practice Clinic & Assessments
FINAL ASSESSMENT three role plays:		
INVITATION: Successful students will be invited to commence Phase II		

Phase II: Student Placement

Weekly To be completed by	Student Placement • Phone room orientation • 20 hours of assessed shifts • Supervisor report • It is expected these supervised shifts are to occur in Wollongong
INVITATION: Successful students will be invited to commence Phase III	

Phase III: Probationary Period (Internship)

Weekly	Ongoing Telephone Crisis Support Shifts Accreditation activities • Minimum 148 logged in hours • individual supervision sessions • group supervision sessions • Professional development training
INVITATION: Successful Probationary Telephone Crisis Supporters will be invited to become accredited Telephone Crisis Supporters	