

Thank you for contacting us to show your interest in becoming a volunteer with Lifeline South Coast.

About Lifeline South Coast

Lifeline South Coast was established in 1969 and provides suicide prevention and crisis support services in our local region, the coastal strip from Helensburgh to the Victorian border. More than 95% of the people who work for Lifeline South Coast are volunteers, including over 200 volunteers in our administration, retail and bookfair teams, over 80 volunteers in our crisis support teams, and 7 volunteers Board members.

We provide

- Telephone Crisis Support on 13 11 14 and 13 HELP to people in crisis and emotional distress, This national service operates 24 hours a day, 7 days a week, 365 days a year and is delivered by fully trained and accredited Crisis Support Workers. Last year, Lifeline South Coast answered over 25,000 calls.
- Training to community and organisations in suicide awareness and prevention, domestic and family violence, responding to crisis and distress, and training tailored to specific needs
- Financial Counselling services which are free, personal, professional and confidential service catering to the people of the South Coast who may be experiencing financial hardship or distress
- Community based responses to support those in crisis or distress, increase awareness and reduce stigma around suicide

The Lifeline South Coast Shops and Big Book Fair are the financial cornerstone of Lifeline South Coast. They provide the largest portion of funding and allow the continuation of these crucial services. Our Shops and Big Book Fair provide quality pre-loved items for sale at great prices.

Please find over an outline of the types of duties which would be typical for the positions we are offering in our Shops.

Successful applicants will benefit greatly from the experience of working with Lifeline South Coast, while in return we will provide a positive environment to meet new people, learn new skills and gain work experience.

If you would like more information, please contact Alicia on 0407 890 241

Volunteer Sorter/Retail Assistant: Wollongong, Corrimal and Nowra

- Customer service
- Cash register and EFTPOS sales
- Stock sorting and pricing
- Visual merchandising/stock presentation
- General housekeeping duties as required

Job benefits: Retail experience, visual merchandising, customer service, shop presentation, team work, quality control, organisational skills

We are looking for people who are keen to be trained in our sorting area, selecting stock for sale. Retail experience to assist us in our shops is not essential, help us make our retail outlets sparkle and appeal to our customers. This role may require you to carry out an initial inspection of donated items. You will identify quality garments to be sold in our retail outlets and will be trained to recognise what we cannot sell. This role may include sales and cash handling, assisting us in our commitment to provide an outstanding customer experience, assisting with merchandising stock and ensuring stock levels are optimum and fresh. You will also be required to help maintain a clean, tidy and safe work place while working in a supportive team environment.

Volunteer Driver/General Assistant: Unanderra and Nowra

- Assist with unloading of our van
- Driving a van or other Lifeline South Coast vehicles
- Collection of books or bulky donations from various locations
- Empty Lifeline South Coast clothing bins throughout the Illawarra and South Coast
- General maintenance duties
- Maintenance of clothing bins and surrounding areas
- Operate forklift (if licensed), pallet jacks and other equipment

Job benefits: logistics and transport experience, team work, workplace health and safety, organisational skills

This position may require lifting/carrying therefore applicants would need to be physically capable of some manual work. Volunteer van drivers must have a clean driving record and be able to drive safely and present a positive image of Lifeline South Coast to our community.

Volunteer General Assistant: Wollongong, Corrimal and Nowra

- Empty donation bins at location
- Assist with customer donations
- Seal, weigh and prepare bags of goods for wholesale
- Manage rubbish and keep the driveway clean & tidy
- Operate pallet jacks and other equipment
- General maintenance and housekeeping
- Other duties as required by the Team Leader.

Job benefits: team work, organisational skills, workplace health and safety

This position may require lifting/carrying so applicants would need to be physically capable of some manual work.

Volunteer Book Sorter: Unanderra

- Sort books by category and/or author
- Accurately price books for sale in shops and at Lifeline's Big Book Fair
- Research the value of items through the Internet and other sources
- Assist in the preparations for Lifeline's Big Book Fair

Job benefits: Team work, quality control, organisational skills, sharing skills and experience, working with books and book lovers

If you love books and understand which books may be valuable or collectable, this role is ideal. Thousands of books are donated to Lifeline every week, and volunteers are needed to sort, price and pack them. Under the direction of the Unanderra Books Team Leader, volunteers have a critical role to play in the success of Lifeline's major fundraiser, our Big Book Fairs.

If you would like to volunteer and have IT skills, your assistance with our Online Sales of books at our Unanderra location is also another option.

APPLICATION for VOLUNTEER WORK

You can

- Post this application to PO Box 404 Wollongong 2520
- Email this page to admin@llsc.org.au
- Drop this application to any of our Shop Sites

Name	
Address	
Phone	
Email	

Please mark which roles and which locations you are interest in volunteering in (you may tick more than one)

Volunteer Role	Unanderra	Wollongong	Corrimal	Nowra
Retail Assistant/ Sorter	N/A			
Driver/ General Assistant		N/A	N/A	
General Assistant				
Book Sorter		N/A	N/A	N/A

